Diverse Downtowns

75 of the region’s downtowns were analyzed, and each were assigned a Diversity Score and a Pandemic Impact Score on scales of 1—100, with one being the most diverse and least impacted.

This effort found that more diverse downtowns were generally less impacted by the economic shutdown related to the COVID-19 pandemic.

All 75 of the downtowns that were analyzed are listed, along with their Pandemic Impact Scores, in order from most to least diverse.

Disclaimer:
This is an analysis of visits to and trade areas of the region’s downtowns. However, it is not an economic impact analysis. Retail sales were not part of this body of work.
Characteristics that **reduced** the pandemic’s impact:

Downtowns with the following characteristics were generally less impacted by the pandemic than their peers.

<table>
<thead>
<tr>
<th>Development</th>
<th>Diversity</th>
<th>People</th>
<th>Trails</th>
<th>Walkability</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recent mixed-use, residential, and retail developments within the downtowns increased diversity as well as resiliency.</td>
<td>Downtowns with diverse built environments, demographics, local economies, mix of uses, and transportation options, were less impacted.</td>
<td>Diverse and permanent residential populations located within the downtowns provided retailers with customers even as people stayed close to home.</td>
<td>Existing Circuit Trails connected downtowns with open space and enabled alternative modes of transportation.</td>
<td>Historic downtowns with more pedestrian-friendly built environments had greater resiliency.</td>
</tr>
</tbody>
</table>
### Characteristics that exacerbated the pandemic’s impact:

Downtowns that lacked the characteristics found to reduce the pandemic’s impact, or that were more greatly defined by the following characteristics, were generally more impacted by the pandemic than their peers.

<table>
<thead>
<tr>
<th>Cars</th>
<th>Colleges</th>
<th>Goods &amp; Services</th>
<th>Transit</th>
<th>Vacancy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auto-oriented downtowns with lower Walk Scores and more cars per household were more impacted by the pandemic.</td>
<td>Downtowns that are overly-reliant on these anchor institutions were less resilient during the pandemic.</td>
<td>As the share of Neighborhood Goods &amp; Services (NGS) retailers increased in a downtown, so did the pandemic’s impact.</td>
<td>The pandemic significantly reduced transit ridership, and this impact had a ripple effect in transit-oriented downtowns.</td>
<td>The pandemic had a greater impact as downtown vacancy rates increased.</td>
</tr>
</tbody>
</table>
Diverse Downtowns | Darby Borough, PA

For the 75 downtowns analyzed, each were assigned a Diversity Score and a Pandemic Impact Score on scales of 1—100, with one being the most diverse and least impacted. The more diverse downtowns were generally less impacted by the pandemic.

Darby has a walkable downtown with a small residential population and a few civic uses. However, it lacks the variety of uses seen in other downtowns and its retail mix consists of a large number of Neighborhood Goods & Services (NGS) retailers. These characteristics are why the downtown earned a Diversity Score of 57, which indicates the downtown is less diverse than average.

The relative lack of diversity and high share of NGS retailers most likely exacerbated the pandemic’s impact. This is reflected in Darby’s Pandemic Impact Score of 55, which is slightly higher than average.

Diversity Score
Built environment, mix of uses, population, transportation, and types of downtowns

Pandemic Impact Score
Visits and trade area pre-pandemic, and during the shut-down and reopening periods
Downtown Typologies

Nine downtown typologies were identified and the average Pandemic Impact Score was determined for each: Brewery (45), Circuit (48), Classic (46), College (50), Core (43), Expanding (42), Historic (47), Opportunity (45), and Transit-Oriented (50).

In general, more typologies equated to a lower Pandemic Impact Score. Darby is considered to be two typologies: Circuit (although the trail is not existing) and Transit-Oriented. On average, downtowns that are two typologies had a Pandemic Impact Score of 52.

It is worth noting that Circuit downtowns that have not yet built their trails had an average score of 53 compared to 48 for those with existing trails.
A negative correlation between the estimated population of the region’s downtowns and the Pandemic Impact Score was identified. In other words, the larger the downtown population, the smaller the impact.

In 2019, the population of Darby’s downtown was estimated to be 79, which is lower than the averages of 165 for all downtowns and 326 for the least impacted downtowns.

SOURCE: BUXTON CO.
Retail accounts for 55% of the uses in Darby’s downtown, which is slightly lower than the average of 57% for all downtowns and 60% for the least impacted downtowns.

In the least impacted downtowns, Food & Beverage (FB) and General Merchandise, Apparel, Furnishings & Other (GAFO) retailers each made up larger shares at 30% and 38% respectively. In general, as the share of each of these increased, the Pandemic Impact Score decreased.

Conversely, Neighborhood Goods & Services (NGS) retailers made up a much smaller share in the least impacted downtowns at 30%. On average, as the share of NGS retailers or a downtown’s vacancy rate increased, so did the Pandemic Impact Score.
Visits to Downtown

Geolocated, deidentified cellphone location data was analyzed to determine the pandemic’s impact on visits to the region’s downtowns and their trade areas. Visits to Darby were as follows:

- **Pre-Pandemic**
  - Delaware: 2.2%
  - Maryland: 0.0%
  - New Jersey: 3.1%
  - New York: 0.0%
  - Pennsylvania: 94.7%

- **Shutdown | March 13 - June 15, 2020**
  - Delaware: 0.9%
  - Maryland: 0.0%
  - New Jersey: 3.1%
  - New York: 0.0%
  - Pennsylvania: 96.0%

- **Reopening | June 16 - October 31, 2020**
  - Delaware: 2.7%
  - Maryland: 0.0%
  - New Jersey: 2.4%
  - New York: 0.0%
  - Pennsylvania: 94.9%
The majority of visitors to Darby, both before and during the pandemic, came from within Delaware and Philadelphia Counties, and before the pandemic to some degree from Delaware.

Between August 2018 and March 2020, 6,497 people visited the downtown. This was less than the average of 8,800 for all of the downtowns.

During the shutdown (March 13 - June 15) there were 346 visits to Darby, and during the reopening period (June 16 - October 31) there were 418 visits.
During the economic shutdown, there were 346 visits to Darby compared to 1,901 visits during the same period in 2019. This equated to an 82% reduction.

The average number of visits during the shutdown period was 439 compared to 2,450 visits during the same period in 2019, which equated to an average reduction of 81%.

Gloucester City’s downtown had the smallest reduction in visits at 66%, and the average for the least impacted downtowns was 81%.

### Shutdown Impact
March 13 - June 15, 2020

<table>
<thead>
<tr>
<th>Downtown</th>
<th>Reduction</th>
</tr>
</thead>
<tbody>
<tr>
<td>DARBY</td>
<td>82%</td>
</tr>
<tr>
<td>52ND STREET</td>
<td>75%</td>
</tr>
<tr>
<td>BRISTOL</td>
<td>71%</td>
</tr>
<tr>
<td>DOYLESTOWN</td>
<td>84%</td>
</tr>
<tr>
<td>HADDONFIELD</td>
<td>84%</td>
</tr>
<tr>
<td>HARRISON (MULLICA HILL)</td>
<td>77%</td>
</tr>
<tr>
<td>NEW HOPE</td>
<td>85%</td>
</tr>
<tr>
<td>PRINCETON</td>
<td>90%</td>
</tr>
<tr>
<td>QUAKERTOWN</td>
<td>75%</td>
</tr>
<tr>
<td>UPPER DARBY</td>
<td>81%</td>
</tr>
<tr>
<td>WEST CHESTER</td>
<td>87%</td>
</tr>
<tr>
<td>ALL DOWNTOWNS</td>
<td>81%</td>
</tr>
</tbody>
</table>

SOURCE: BUXTON CO.
Visits to Darby increased by 21% during the reopening period to a total of 418 visits, which was 80% fewer than the 2,087 visits that occurred during the same period in 2019.

On average, visits increased by 62% for all downtowns, to approximately 700 visits, and by 91% for the least impacted downtowns, to approximately 1,700 visits.

New Hope observed the greatest increase at 215%, with more than 2,800 visits during that time.
Darby’s pre-pandemic trade area was 32 minutes, which shrunk by 13% during the shutdown to 28 minutes. During reopening, the trade area recovered by 3% to 29 minutes.

The average pre-pandemic trade area was 31 minutes, with a 23% reduction during the shutdown down to 24 minutes. The average recovery was 10%.

At 69 minutes, New Hope was the only downtown with a trade area that extended beyond an hour. It was also the only downtown to have a larger trade area during reopening (72 minutes) than it did pre-pandemic.