Diverse Downtowns

75 of the region’s downtowns were analyzed, and each were assigned a Diversity Score and a Pandemic Impact Score on scales of 1—100, with one being the most diverse and least impacted.

This effort found that more diverse downtowns were generally less impacted by the economic shutdown related to the COVID-19 pandemic.

All 75 of the downtowns that were analyzed are listed, along with their Pandemic Impact Scores, in order from most to least diverse.

Disclaimer:
This is an analysis of visits to and trade areas of the region’s downtowns. However, it is not an economic impact analysis. Retail sales were not part of this body of work.
Characteristics that reduced the pandemic’s impact:

Downtowns with the following characteristics were generally less impacted by the pandemic than their peers.

**Development**
Recent mixed-use, residential, and retail developments within the downtowns increased diversity as well as resiliency.

**Diversity**
Downtowns with diverse built environments, demographics, local economies, mix of uses, and transportation options, were less impacted.

**People**
Diverse and permanent residential populations located within the downtowns provided retailers with customers even as people stayed close to home.

**Trails**
Existing Circuit Trails connected downtowns with open space and enabled alternative modes of transportation.

**Walkability**
Historic downtowns with more pedestrian-friendly built environments had greater resiliency.
Characteristics that **exacerbated** the pandemic’s impact:

Downtowns that lacked the characteristics found to reduce the pandemic’s impact, or that were more greatly defined by the following characteristics, were generally more impacted by the pandemic than their peers.

<table>
<thead>
<tr>
<th>Characteristics</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cars</strong></td>
<td>Auto-oriented downtowns with lower Walk Scores and more cars per household were more impacted by the pandemic.</td>
</tr>
<tr>
<td><strong>Colleges</strong></td>
<td>Downtowns that are overly-reliant on these anchor institutions were less resilient during the pandemic.</td>
</tr>
<tr>
<td><strong>Goods &amp; Services</strong></td>
<td>As the share of Neighborhood Goods &amp; Services (NGS) retailers increased in a downtown, so did the pandemic’s impact.</td>
</tr>
<tr>
<td><strong>Transit</strong></td>
<td>The pandemic significantly reduced transit ridership, and this impact had a ripple effect in transit-oriented downtowns.</td>
</tr>
<tr>
<td><strong>Vacancy</strong></td>
<td>The pandemic had a greater impact as downtown vacancy rates increased.</td>
</tr>
</tbody>
</table>
Diverse Downtowns | Media Borough, PA

For the 75 downtowns analyzed, each were assigned a Diversity Score and a Pandemic Impact Score on scales of 1—100, with one being the most diverse and least impacted. The more diverse downtowns were generally less impacted by the pandemic.

Media's walkable downtown has a larger than average residential population, and a relatively healthy mix of uses, types of retail, and chain and local retailers. These qualities are why the downtown received a better than average diversity score of 43, and most likely played a role in mitigating the pandemic's impact on the downtown.

Media's downtown received a Pandemic Impact Score of 40, which suggests that there are ways in which to improve the downtown's diversity to reinforce what is already a relatively resilient downtown.
Nine downtown typologies were identified and the average Pandemic Impact Score was determined for each: Brewery (45), Circuit (48), Classic (46), College (50), Core (43), Expanding (42), Historic (47), Opportunity (45), and Transit-Oriented (50).

In general, more typologies equated to a lower Pandemic Impact Score. Media is considered to be four typologies: Brewery, Classic, Historic, and Transit-Oriented. Downtowns considered to be four typologies had an average Pandemic Impact Score of 44.
A negative correlation between the estimated population of the region's downtowns and the Pandemic Impact Score was identified. In other words, the larger the downtown population, the smaller the impact.

In 2019, Media's downtown population was estimated to be 197, compared to the average of 165 for all downtowns and 326 for the least impacted downtowns.
Retail accounts for 78% of the uses in Media’s downtown, which is one of the highest shares observed. The average for all downtowns is 57% and 60% for the least impacted downtowns.

In the least impacted downtowns, Food & Beverage (FB) retailers make up a much smaller share at 30%, and General Merchandise, Apparel, Furnishings & Other (GAFO) retailers account for a larger share at 38%. On average, as the shares of each of these retail types increased, the Pandemic Impact Score decreased.

However, in both Media and the least impacted downtowns, Neighborhood Goods & Services (NGS) retailers made up 30% of all retail. This most likely contributed to Media’s resiliency given that in general, as the share of NGS retailers increased so did the Pandemic Impact Score.
Visits to Downtown

Geolocated, deidentified cellphone location data was analyzed to determine the pandemic’s impact on visits to the region’s downtowns and their trade areas. Visits to Media were as follows:

- **Pre-Pandemic**
  - Delaware: 5.3%
  - Maryland: 0.0%
  - New Jersey: 3.7%
  - New York: 0.0%
  - Pennsylvania: 90.9%

- **Shutdown | March 13 - June 15, 2020**
  - Delaware: 1.6%
  - Maryland: 0.0%
  - New Jersey: 3.0%
  - New York: 0.0%
  - Pennsylvania: 95.4%

- **Reopening | June 16 - October 31, 2020**
  - Delaware: 3.5%
  - Maryland: 0.0%
  - New Jersey: 2.8%
  - New York: 0.0%
  - Pennsylvania: 93.6%
Pre-pandemic, visitors to Media’s downtown came from throughout the region and beyond. However, during the pandemic the majority of visitors came from within Delaware County.

Between August 2018 and March 2020, 17,458 people visited the downtown. This is nearly double the average of 8,800 visits for all of the downtowns.

During the shutdown (March 13 - June 15) there were 698 visits, and during the reopening period (June 16 - October 31) there were 1,385 visits to Media’s downtown.
During the economic shutdown, there were 698 visits to Media’s downtown compared to 4,811 visits during the same period in 2019. This equated to an 85% reduction.

The average number of visits during the shutdown period was 439 compared to 2,450 visits during the same period in 2019, which equated to an average reduction of 81%.

Gloucester City’s downtown had the smallest reduction in visits at 66%, and the average for the least impacted downtowns was 81%.

SOURCE: BUXTON CO.
Visits to Media's downtown increased by 98% during the reopening period to a total of 1,385 visits. This was 77% fewer than the 5,922 visits that occurred during the same period in 2019.

On average, visits increased by 62% for all downtowns, to approximately 700 visits, and by 91% for the least impacted downtowns, to approximately 1,700 visits.

New Hope observed the greatest increase at 215%, with more than 2,800 visits during that time.
Media’s pre-pandemic trade area was a 34 minute drive time, which shrank by 26% during the shutdown to 25 minutes. During reopening, the trade area recovered by 9% to 28 minutes.

The average pre-pandemic trade area was 31 minutes, with a 23% reduction during the shutdown down to 24 minutes. The average recovery was 10% for all downtowns up to 27 minutes.

At 69 minutes, New Hope was the only downtown with a trade area that extended beyond an hour. It was also the only downtown to have a larger trade area during reopening (72 minutes) than it did pre-pandemic.

**Trade Area Recovery**
(Drive Time in Minutes)

SOURCE: BUXTON CO.